



PetLink Pro

# PetLink In Your Pocket

Step-by-step instructions



a DATAMARS brand



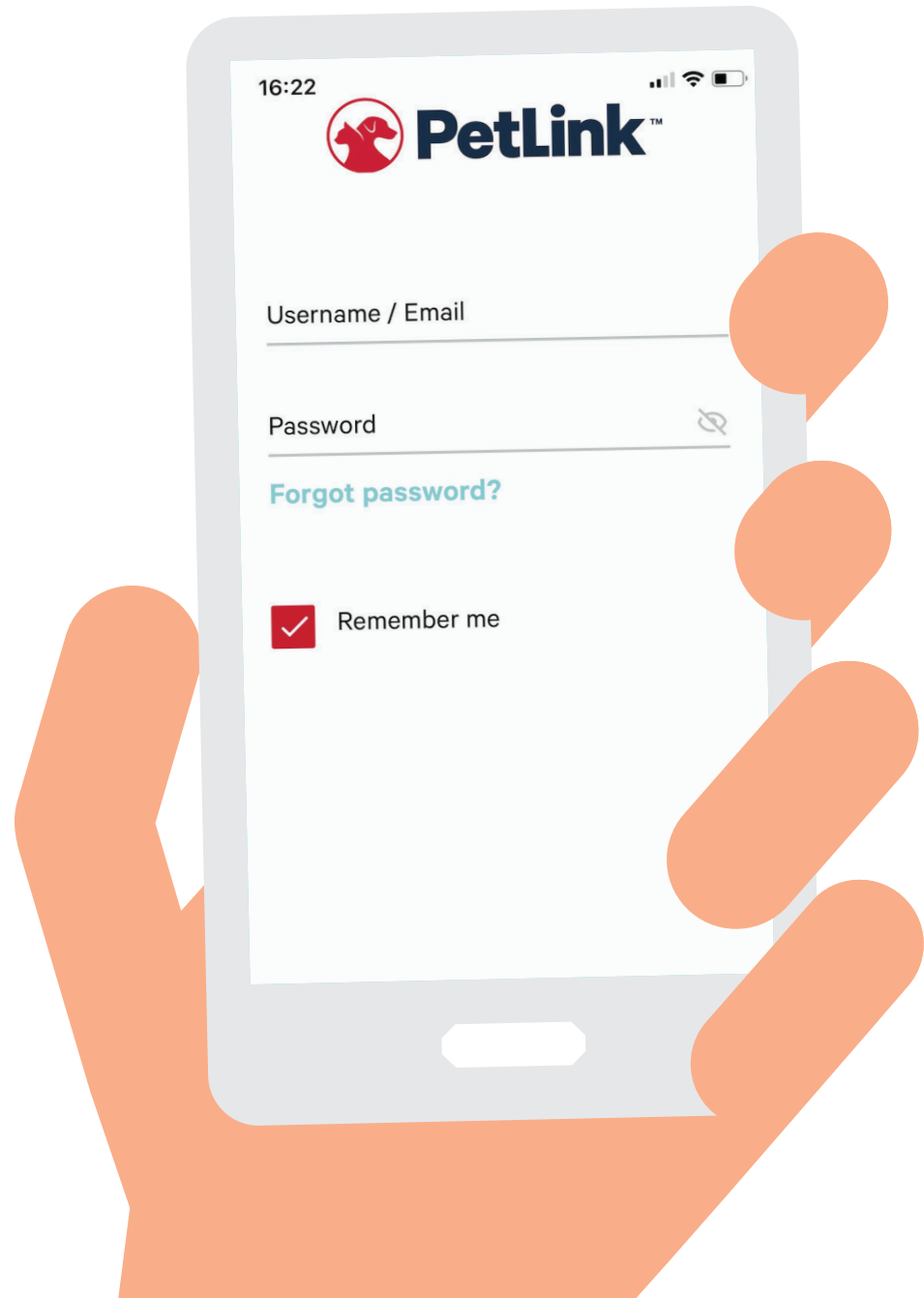
**Step-by-step instructions**

PetLink Pro

# Step 1

## Log in

The administrator of your PetLink Animal Professional account can create a username and password for you.





**Step-by-step instructions**

PetLink Pro

## Step 2

Enter the microchip number of the pet you have found.



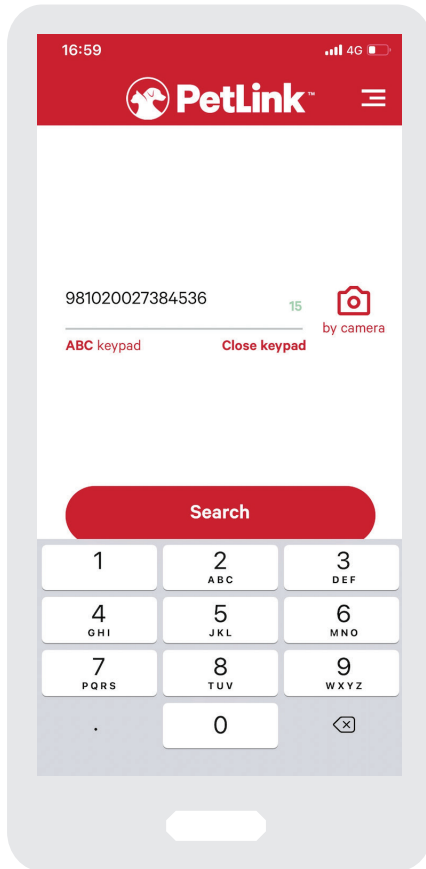


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Step-by-step instructions

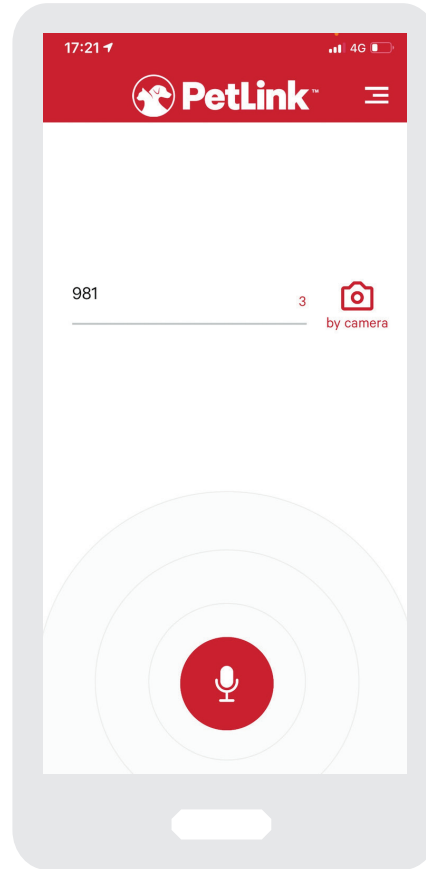
# Step 2

## You can do this in one of three ways



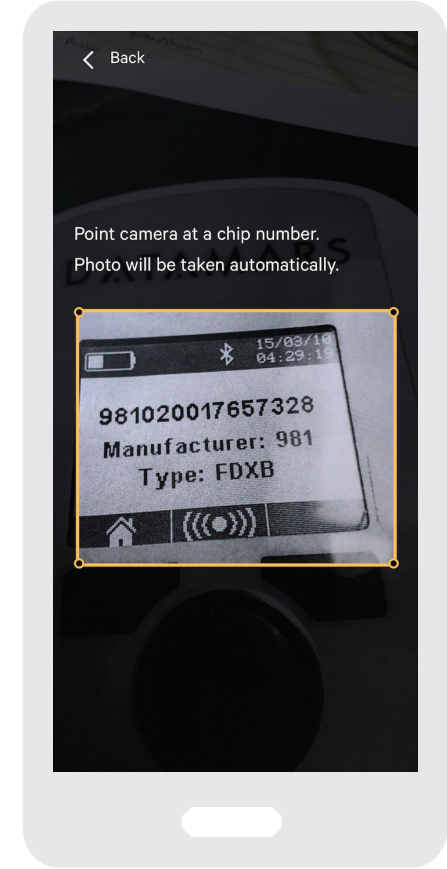
**1**

Type the number in



**2**

Press and hold the microphone symbol and speak the number



**3**

Press the 'by camera' icon and use your phone's camera to recognize a number on a microchip reader screen



PetLink Pro

## Step-by-step instructions

# Step 3

Hit Search and PetLink Pro will search for owner details first in PetLink, then in PetLink's Backtrack system and finally in the AAHA Pet microchip look up tool.





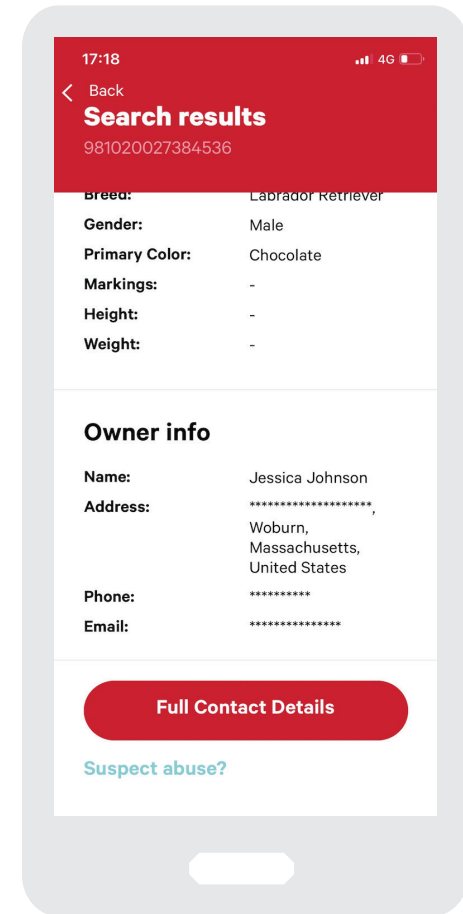
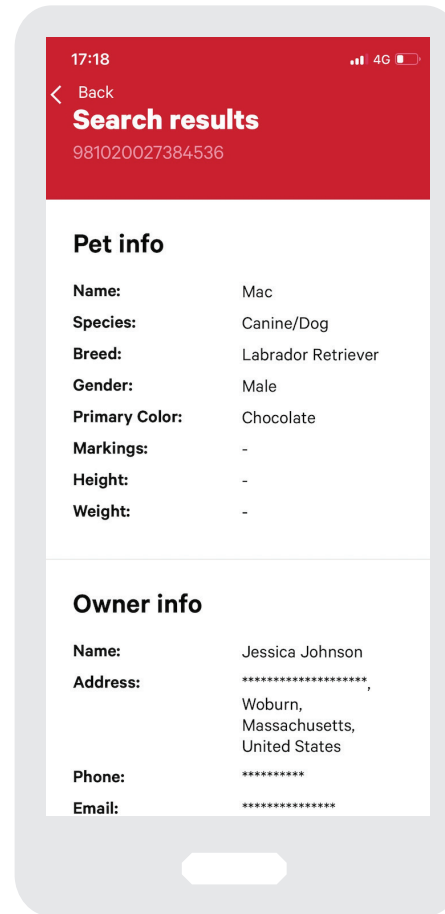
Step-by-step instructions

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# Step 3

# Result 1

Successful search  
in the PetLink  
database





PetLink Pro

## Step-by-step instructions

17:18 4G

< Back

### Step 1. When did you find a pet

Step 1 Step 2 Step 3

Today

Another date

19/07/2021

Next

17:19 4G

< Back

### Step 2. Pet Status

Step 1 Step 2 Step 3

Pet Uninjured

Pet Injured / Needs Medical Attention

Deceased / D.O.A

Next

17:20 4G

< Back

### Step 3. My contact

Step 1 Step 2 Step 3

**Organization:** Andrew

**Email:** andrewrobinson79+ap@gmail.com

**Phone:** +441273480868

Edit

Submit Found Pet Report

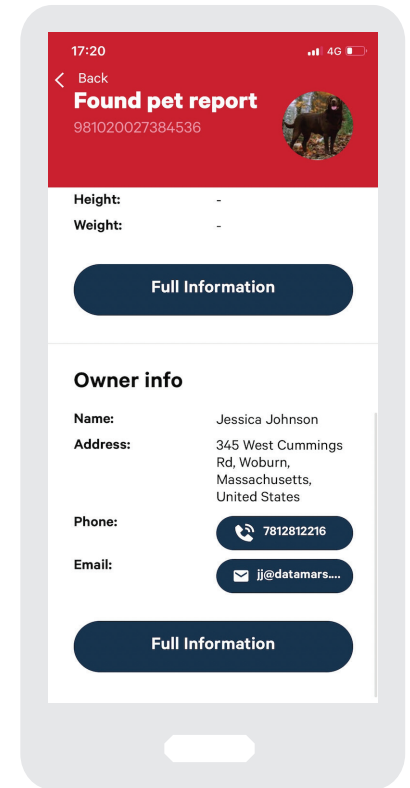
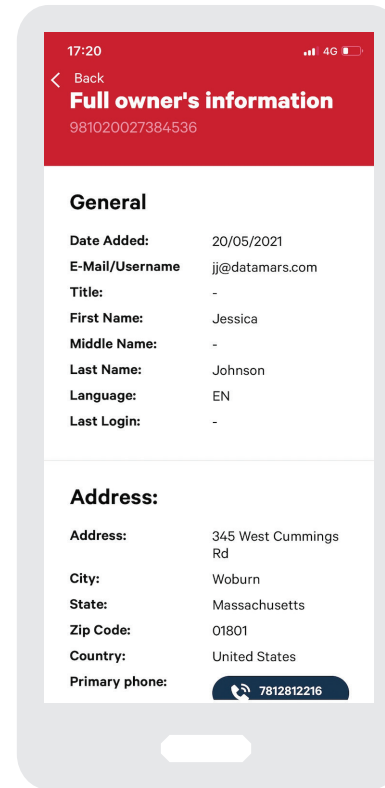
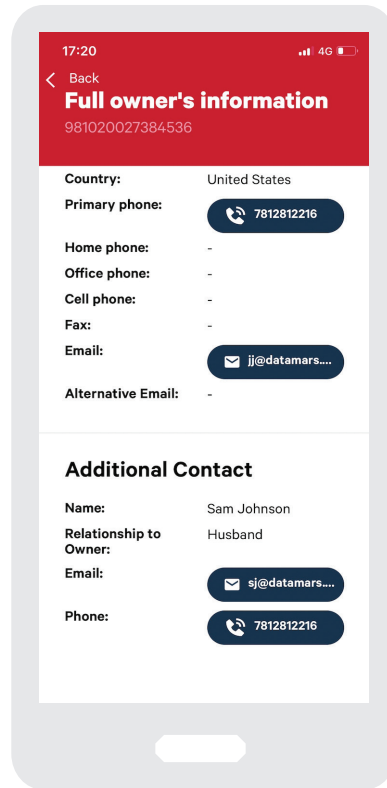
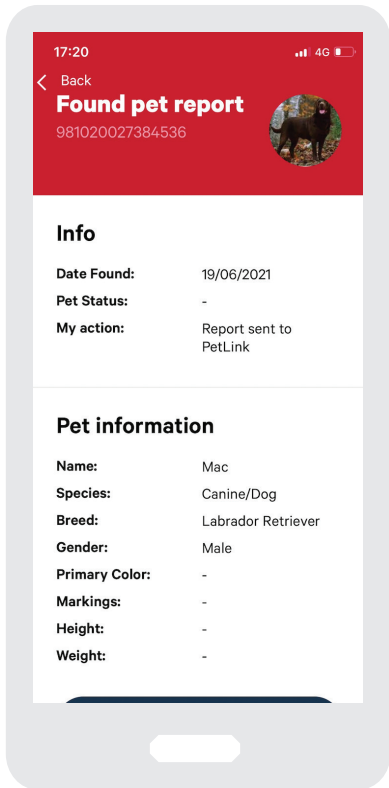
# Step 3

At this point you can submit a Found pet report to PetLink so that we can notify the owner via email, phone and SMS that their pet has been found.



## Step-by-step instructions

PetLink Pro



# Step 3

Once you have submitted the Found Pet Report you can see all the Owner and pet details.





Step-by-step instructions

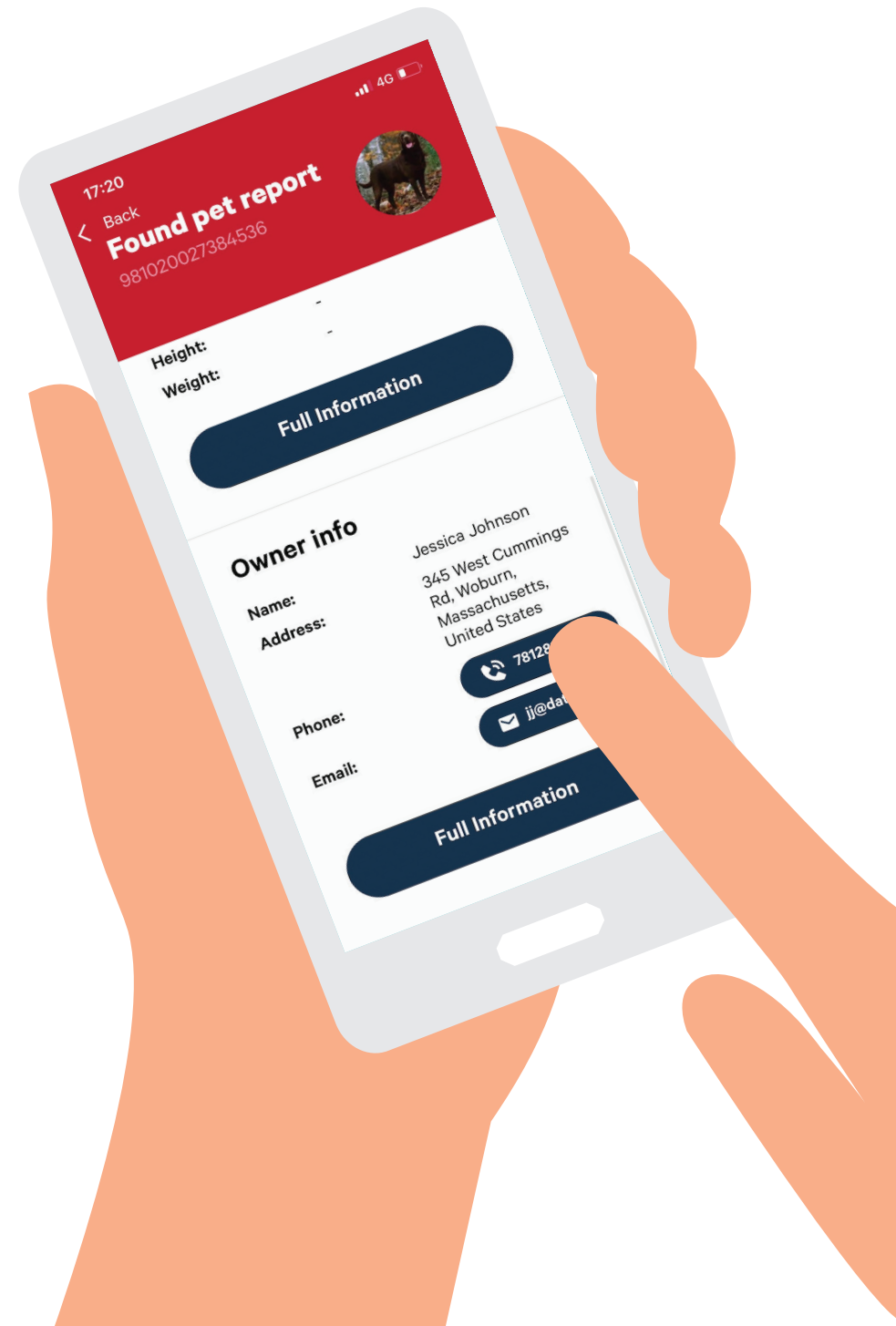
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## Step 3

## Result 1

You can press the phone button to telephone the owner.

Likewise if you press the email button you can use your phone to email the owner directly.





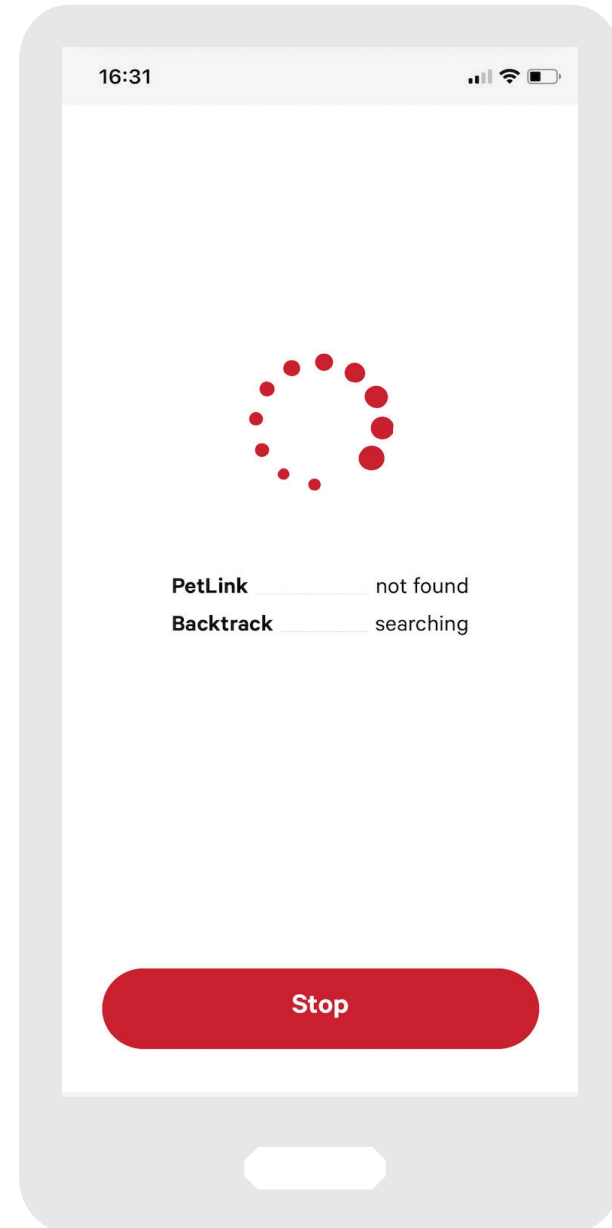
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## Step-by-step instructions

# Result 2

Microchip number not found in PetLink but found in the PetLink Backtrack database.

The backtrack database is a record of which Vet Hospital, Shelter, or other organization purchased the microchip from Datamars. The Vet Hospital may have a record of the pet and owner contact details for a microchip, even if that microchip has not been registered in PetLink.

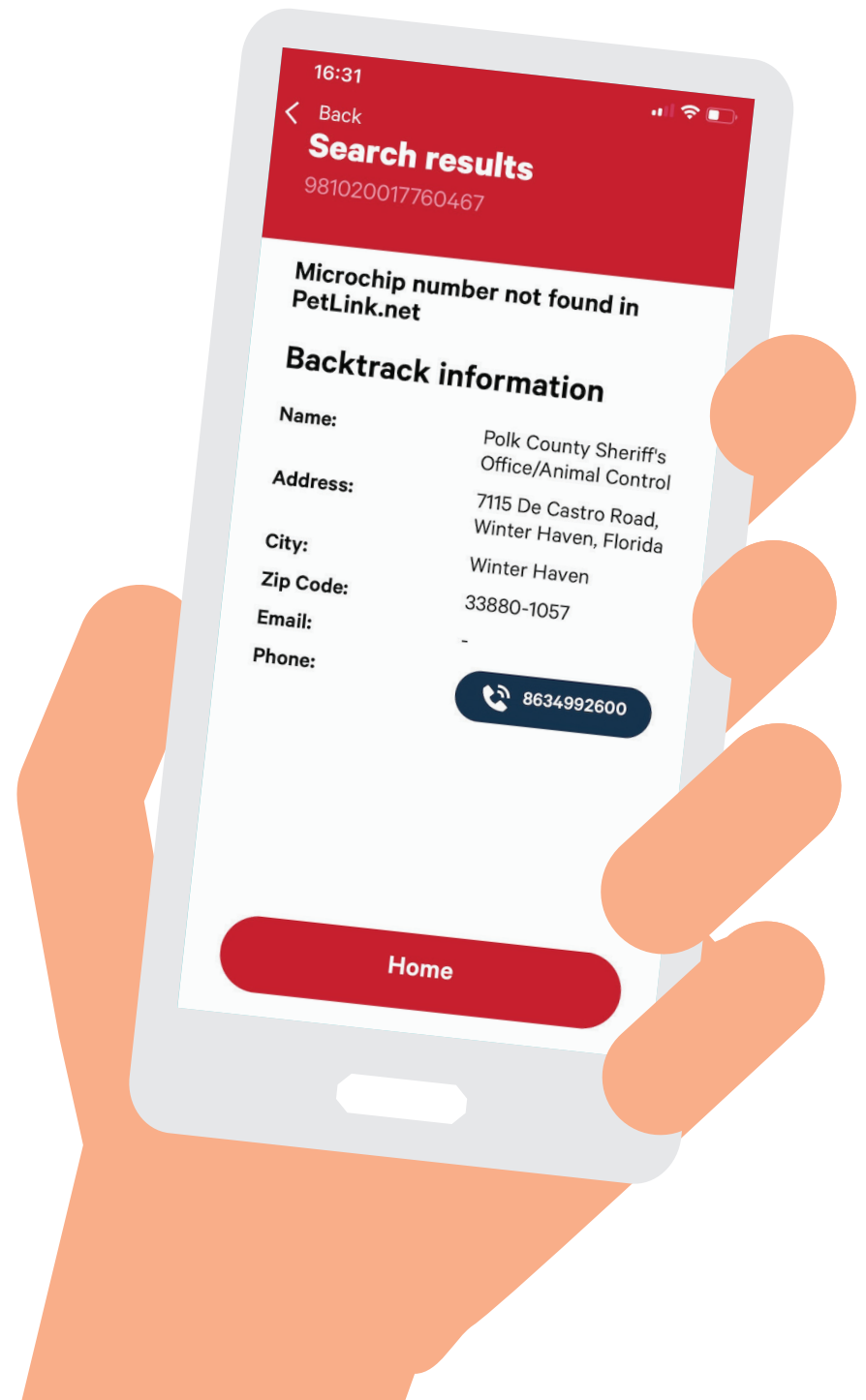




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## Step-by-step instructions

You can press the phone button to contact the organization that bought the microchip and ask if they have records for an owner.



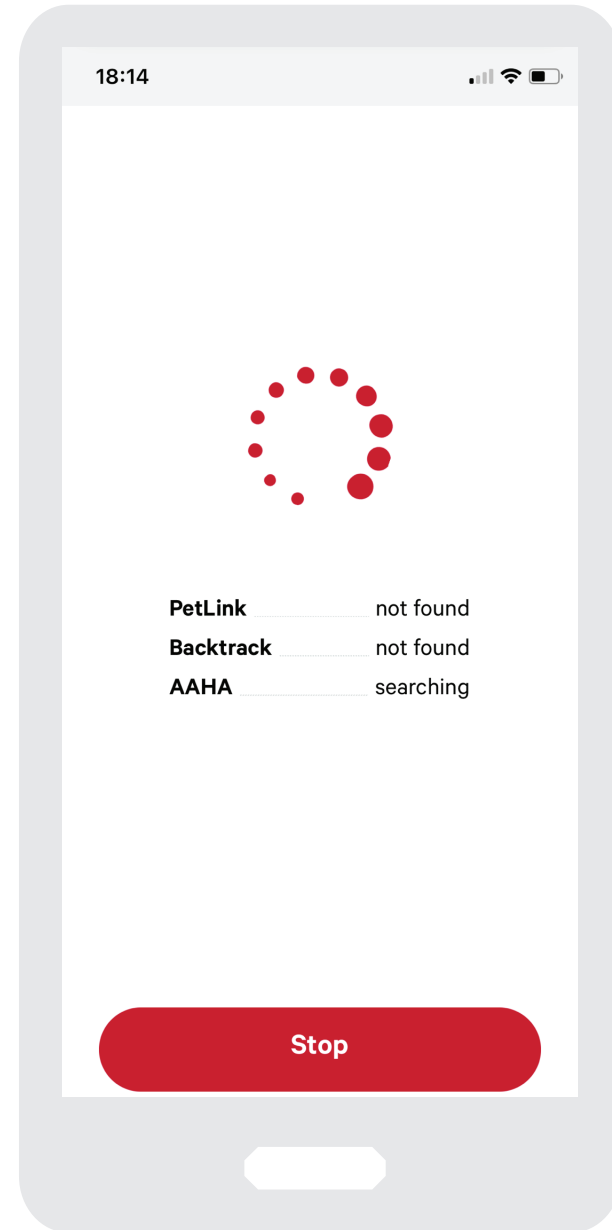


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**Step-by-step instructions**

## Result 3

The microchip number is not found in either PetLink or Backtrack. The app will then search the AAHA Universal Pet Microchip Lookup tool.



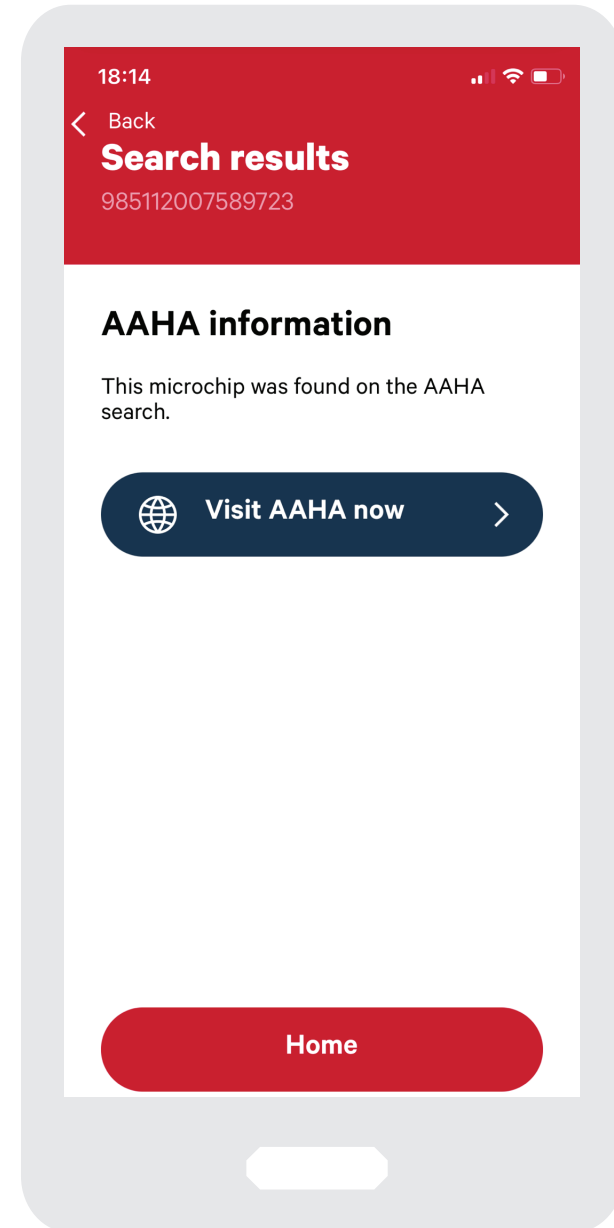


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**Step-by-step instructions**

## Result 3

You can press the blue button to find the results on the AAHA **petmicrochiplookup.org** tool.



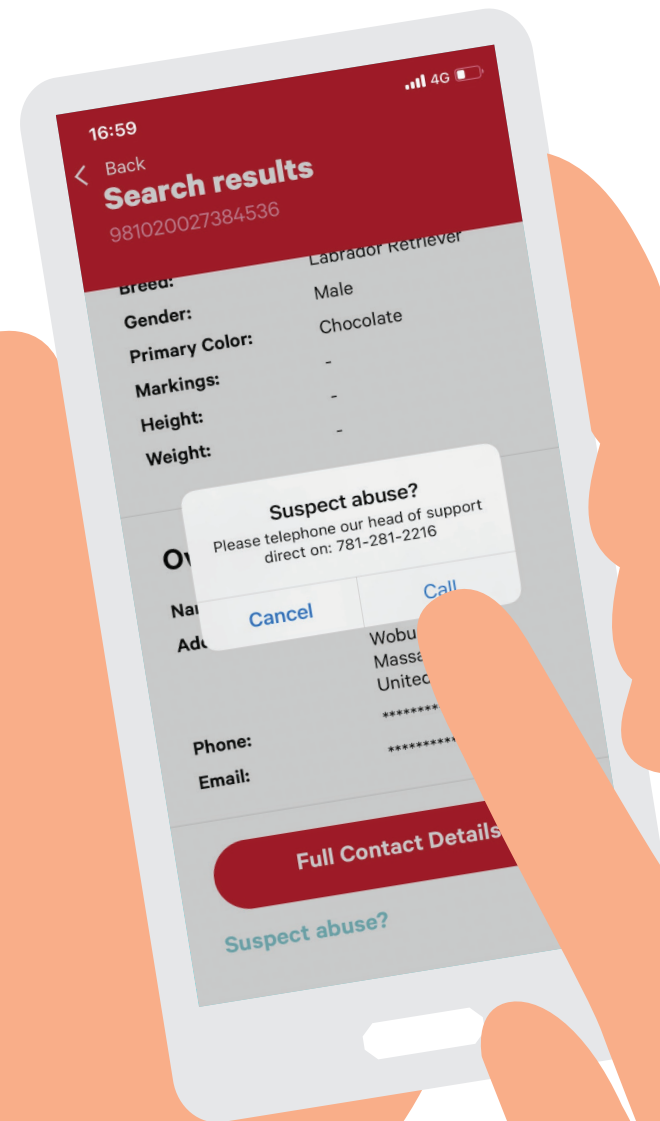


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## Option 3

If you suspect a case of abuse you can contact our head of support directly.

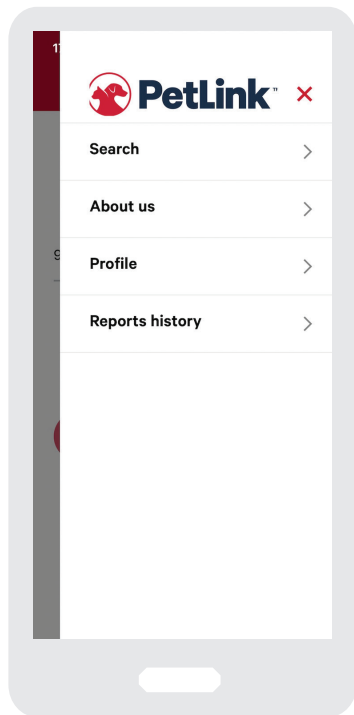




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## Step-by-step instructions

The menu gives you access to your profile and the history of your Found Pet Reports.





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